Bobrick Washroom Equipment, Inc.

Product Warranties and Limitations

The following Bobrick products are warranted to be free from defects in workmanship and material under normal usage from the date of purchase for the periods set forth below. (*Rust and discoloration to stainless steel and cast metal parts resulting from exposure to harsh environmental and/or chemical conditions are not considered to be defects in workmanship or material and there is no expressed or implied warranty for such condition. Refer to Bobrick Advisory Bulletin TB-21, Stainless Steel and Cast Metal Cleaning and Maintenance.*):

Washroom Accessories / Soap Dispensers *Limited Warranty*

ConturaSeries® Washroom Accessories	3 years
Fino Collection Washroom Accessories	5 years
Soap Dispensers B-2012, B-2013, B-2012.MBLK, B-2013.MBLK B-26607, B-26617, B-26627, B-26637, B-306, B-4063, B-4112, B-822 Series, B-823, B-8231, B-8236, B-82316, B-824, B-828, B-8281, B-840, B-842, B-845, B-846, B-848, B-850, B-852, B-855, B-856, B-858, B-862, B-865, B-868, B-872, B-875, B-878, B-900, B-901, B-902, B-905, B-908, B-950, B-951, B-952, B-955, B-958, B-960, B-961, B-962, B-965, B-968, B-990, B-991, B-992, B-995, B-998	3 years
B-830 SureFlo® Soap System Soap Pumps	Lifetime warranty provided Bobrick SureFlo Soap is used exclusively with this product.
Faucets B-8870, B-8872, B-8875, B-8876, B-8878, B-8892, B-8895, B-8898, B-9910, B-9911, B-9912, B-9915, B-9918, B-9950, B-9951, B-9952, B-9955, B-9958	3 years
***Mirrors*[1]**	
B-165, B-1658, B-166 Series	15 years
B-290, B-2908, B-292, B-293, B-294 Series LED Series, B-105	7 years
***Hand Dryers*[2]**	
B-3725	Motor brushes 3 years; Ceramic water absorbent surface 1 year; all other parts 5 years
B-750 AirCraft®	Motor brushes 3 years; all other parts 10 years
B-708 AirGuard™	Motor brushes 3 years; all other parts 10 years
B-710 Compac™	1 year
B-715, B-715E	5 years
B-7120, B-7128 TrimDry™	Motor brushes 3 years; all other parts 10 years
B-7125 InstaDry™	7 years
B-7179 Fino Collection	7 years
B-7180, B-7188 TerraDry™	Motor brushes 3 years; all other parts 10 years
B-770; B-778 DuraDry™	Motor brushes 3 years; all other parts 10 years

The following Bobrick dryers warranties is limited to the repair or exchange of defective parts at the option of Bobrick and is only extended to the original owner of the installed unit against defects in factory workmanship or material under normal use and service.

Koala Kare Products®[3]	
Baby Changing Stations KB208, KB300, KB300-SS, KB301, KB301-SS, KB310-SSRE, KB310-SSWM, KB311-SSRE, KB311-SSWM	5 years
Child Protection Seat KB102-00	5 years
KB3000-AHL Adult Changing Station	3 years

Cubicles and Toilet Partitions

Cubicles and Toilet Partitions[4]	
Privada® Cubicles	10 Year[8]
Evolve Cubicles	10 Year[8]
Cubicle Hardware	***10 year[8]***
Traditional	
DuraLineSeries®, CGL 1080/1180	25 years
SierraSeries®, SCRC 1090	25 years[6]
DesignerSeries™, HPL 1040	2 Year[5]
Budget HPL Series	
MetroSeries™, HPL 1550	2 Year[5]
Toilet Partition Hardware	***1 year[7]***

[1] The following Bobrick mirrors are warranted against silver spoilage from the date of purchase for the periods set forth. The LEDs and power supply in mirrors are also warranted to be free from defects in workmanship and material under normal usage from the date of purchase for the period set forth.

[2] The following Bobrick hand dryers are warranted to be free from defects in workmanship and material under normal usage from the date of purchase for the periods set forth.

[3] The following Koala Kare® Products are warranted to be free of defects in workmanship and material under normal usage, and a replacement policy against vandalism from the date of purchase for periods set forth.

[4] The following Bobrick toilet partition panels, doors and stiles are warranted against breakage, corrosion, delaminating and defects in workmanship from the date of purchase for the periods set forth (*this limited warranty is conditioned on the toilet partitions being properly installed, used and serviced*).

[5] Spraying down or hosing HPL partitions voids warranty.

[6] SCRC is a natural material comprised of wood chips, dyes and resins with a melamine surface. Edges lack a melamine surface and may discolor in environments with significant UV lighting. Discoloration of edges, should it occur, is not covered under warranty.

[7] *All hardware and mounting brackets are guaranteed to be free from defects in material and workmanship provided for a period of one year from date of purchase. (this limited warranty is conditioned on the hardware being properly installed, used and serviced)*

[8] *Manufacturer's Warranty: Manufacturer's standard 10 year warranty for material and workmanship. Manufacturer's standard 10 year guarantee against defects in material and workman ship for door hardware, frame, and mounting brackets.*

Other Products

Bobrick washroom accessories not listed above and hardware for all series of Bobrick toilet partitions are warranted to be free from defects in workmanship and material under normal usage service for one year from the date of purchase. (*Rust and discoloration to stainless steel and cast metal parts resulting from exposure to harsh environmental and/or chemical conditions are not considered to be defects in workmanship or material and there is no expressed or implied warranty provided for such condition. Refer to Bobrick Advisory Bulletin TB-21, Effective Ways to Clean Stainless Steel and Cast Metal Parts.*)

Limitations on Warranties

In all instances, the purchaser's exclusive remedy against Bobrick is for the repair or replacement, at Bobrick's option, of warranted defective products or parts. Bobrick will also bear the cost of the purchaser's return of defective products or parts to Bobrick. Bobrick's warranties set forth above do not cover damage resulting from vandalism. No other remedy (including, but not limited to, damages for field labor charges, lost profits, lost sales, injury to persons or property or any other incidental or consequential losses) is available. We cannot warrant the quality of products handled by distributors outside of our network of distributor partners, so our warranty only applies to purchases made directly through an authorized distributor.

Date of Terms: Last updated 08/12/26